

1. How can I retrieve my Login ID?

- For full-time login ID

Your login ID is your staff number.

- For part-time login ID

Your login ID is your teacher number. For example, if your teacher number is 1234567, your login ID will be 1234567.

To get technical support, please click here for [IT Help](#).

2. How do I know my teacher number?

- You may check with your subject area staff; or
- Look at the appointment letter where teacher number (e.g. 200XXXX) normally printed on top of it; or
- you may contact Teacher Support Unit by emailing tsu@hkuspace.hku.hk

To get technical support, please click here for [IT Help](#).

3. What is my first-time password?

If you are first-time user, please click [here](#) to change your password. Please click [here](#) to know how to use.